FISH & RICHARDSON P.C.

Frederick P. Fish 1855-1930

W.K. Richardson 1859-1951

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To whom it may concern;

My name is John Conroy. I am a patent attorney at Fish & Richardson P.C.

In August 2008, I transferred to Fish & Richardson's five month old Munich office and met Viola Ange for the first time. At the time, Viola was in Munich temporarily assigned to help get the new office up and running. I can only imagine that Viola was chosen for this task because of her attention to detail, her in-depth understanding of the not only our internal practice systems but also patent prosecution, and her persistence in insisting that things are done the right way. Viola was also responsible for training the new Munich support staff. Indeed, Viola was even able to help me with my personal transition although I had been a Fish employee for almost seven years.

Since that first encounter, I have consulted with Viola intermittently on a variety of matters and she has been an invaluable resource. For example, a client encountered a somewhat complicated chain of title issue. Viola provided in-depth practical insight into the issue and helped us save the client a significant amount of money.

I consider Viola to be one of the best patent paralegals I have worked with in nine years of practice and I am greatly disappointed that I will not be able to work with her in the future.

Please feel free to contact me with any questions you may have.

Kind Regards,

John Conroy



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